

Website Terms and conditions

Your use of this website and its contents is subject to these terms and conditions. Our [Privacy Policy](#) and [Cookie Policy](#) which describe how we collect and use your personal information.

1. About us

Inquilab Housing Association (an exempt charity registered under the Co-operative & Community Benefit Societies Act 2014 Soc. No. 25733R.

Registered Office: Unit 3, 8 Kew Bridge, Brentford TW8 0FJ.

'We', 'us' or 'our' refers to Inquilab Housing Association, and 'our website', 'site', 'the website' or "My Inquilab" refers to Inquilab Housing Association's website and subsites.

2. Content on this website

Inquilab makes every effort to make sure this website contains content that is correct, complete and up-to-date.

When making decisions, such as financial decisions, you should not rely only on the content on this website, and you should seek necessary professional advice. Content on this website should not be used as official financial, legal or other advice.

Third party content

Occasionally we may publish content on our website that belongs to a third party. We cannot be held responsible for the quality or accuracy of the content.

3. Links

Links to other websites

Where this website contains links to external websites, web pages and downloads, we make every effort to make sure they are relevant, current and appropriate. However, we do not have control over external websites. We cannot take responsibility for the content and reliability of external websites, and you use them at your own risk. Where this website links to third party websites, we are not recommending their goods, services or materials.

4. Privacy and Security

The personal information you give us will be used or stored lawfully, in accordance with the Data Protection Act. For further information, please see our [Privacy Policy](#) and the [Information Commissioner's Office website](#). We also have a [Cookie Policy](#) that describes how we use cookies and other tracking technology on our website.

We make every effort to make sure our systems and website are free from viruses. However, please make sure your computer is running properly and uses up-to-date anti-virus software.

We do not accept responsibility for any issues you experience on your computer or other devices as a result of using our website or from downloading software to improve your experience of our website.

5. Parental guidance and responsibility

Children or dependents using our website should be guided by parents or guardians. Anyone aged 16 and under must get consent from parents or guardians before giving us personal information.

6. Copyright and trademarks

All trademarks and content on this site, including logos, designs and functionality, are owned by Inquilab Housing Association, or are used by licence or agreement with third parties. They are protected by UK and international copyright and all rights are reserved.

Our website can only be used for personal use. You must not use our website for commercial or business purposes. Inquilab Housing Association is not responsible for any loss of profit, loss of business, business interruption or loss of business opportunity. You may copy, download and print content from the website for personal use, but you must not use our website in any other way unless we have indicated that you may do so.

You must not change any print or digital copies of materials you have printed off or downloaded, and you must not use any illustrations, photographs, video or audio sequences, or any graphics without using text.

You must not use our content in any way which may imply that we have allowed you to do so, or which may imply that you are our agent or represent us in any way, unless you have our written consent.

Your limited rights to use our content will end immediately if you do not follow all the above requirements. If we do end your rights to use our content, you must immediately delete any of our content from your systems, arrange for content to be deleted from any other third party websites where you have uploaded content, and destroy any print copies of our content.

7. Provision of online services

We aim to make our website available 24 hours a day, but we will not be held responsible if the website is unavailable or experiencing issues for any period of time. Where it is within our control, e.g. when carrying out essential maintenance to improve our website, we will try to make sure that any disruption to our online services is minimal and we will give advance notice where possible.

We will not be held responsible if information you submit on our website is lost, erased, modified, not received, or stored or displayed incorrectly.

8. Your use of this website

You cannot:

- Impersonate a customer or any other person.
- Give us false or misleading information.
- Upload computer viruses or any other harmful file, programme or application that may damage our website, systems or our users' systems.
- Use language that is likely to cause offense to others or be in any way offensive when submitting information, creating user accounts, or communicating with staff or other website users.
- Use the website for any unlawful purpose.

We have the right to take appropriate action against anyone who breaks the above code of conduct.

9. Claims and actions against other users

We are not responsible for how a third party individual or company may use the content on our website. If you want to make a complaint or claim against anyone else who uses our website, you must do this on our own and independently of Inquilab Housing Association.

We are not responsible for any loss or damage experienced by a user as a result of:

- Using our website
- Using or relying on content contained on our website

For business users, we will not be responsible for:

- loss of profits, sales, business, or revenue
- business interruption
- loss of anticipated savings
- loss of business opportunity, goodwill or reputation
- any direct or indirect loss or damage

10. Changes to our website

We have the right to change or remove any part of the website at any time without notice.

11. Changes to these Terms and Conditions

We have the right to make changes to our terms and conditions at any time. We may need to change our terms and conditions if there are changes in the law or changes to our services or our website. By using our website, you accept these changes. If you do not agree with any changes made, you should not use our website.

If you have any questions about our website or these terms and conditions, please [contact us](#).

These website terms and conditions were last updated on 21 June 2017.